



**Notice Inviting Tender
For
Design, Development,
Testing, Hosting &
Maintenance of B2B Portal of
NSIC**

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NOTICE INVITING TENDER

Subject: - Design, Development, Testing, Hosting & Maintenance of B2B Portal of NSIC

Sealed quotations are invited in two bid systems (Technical & Financial bid in two separate sealed envelopes contained in one bigger envelope) for **Design, Development, Testing, Hosting & Maintenance of B2B Portal of NSIC** as detailed below:

Requirement	Design, Development, Testing, Hosting & Maintenance of B2B Portal of NSIC
Technical Bid	The details for submission of Technical Bid is placed at Annexure-`A`
Commercial Bid	The details for submission of Commercial Bid is placed at Annexure-`B`
Cost of Tender Documents	Rs. 500/- (Rupees Five hundred Only)
Earnest Money Deposit along with Tender	Rs.1,00,000/- (Rupees One Lac only) or exempted as detailed available in " Instructions to the Tenderers " at Page no. 4
Date & Time of Pre-Bid Meeting	28-11-2016 15:00hrs
Venue for Pre-Bid Meeting	NSIC Bhawan National Small Industries Corporation Limited (A Government of India Enterprise) Okhla Industrial Estate Phase – III, New Delhi– 110 020
Last date and time of submission of tender	09-12-2016 14:00hrs
Date of opening of Technical Bid	09-12-2016 15:00hrs
Address for Tender Inquiry and Delivery	General Manager-SG (TISDC) National Small Industries Corporation Limited (A Government of India Enterprise) NSIC Bhawan, Okhla Industrial Estate Phase – III, New Delhi– 110 020
Contact Person for Queries	Sh. Sandeep Tomer Dy. Manager (IT) National Small Industries Corporation Limited NSIC Bhawan, Okhla Industrial Estate Phase – III New Delhi – 110020 Tel. – 011-26920906 Email: dmit@nsic.co.in

INSTRUCTIONS TO THE TENDERERS

1. Tender documents can be downloaded from our website www.nsic.co.in from 19-11-2016. The cost of tender document is **Rs. 500/- (Rs. Five hundred only)** may be enclosed in the form of demand draft only drawn in favour of **"The National Small Industries Corporation Ltd."** payable at **New Delhi**.
2. The **Earnest Money Deposit** of **Rs. 1,00,000/- (Rupees One Lac only)** by way of demand draft only drawn in favour of **"The National Small Industries Corporation Ltd."** payable at New Delhi **shall be submitted along with Technical Bid.**

The offers without EMD will be rejected. However, there is exemption of EMD applicable to the units registered with Central Purchase Organization (DGS&D), National Small Industries Corporation (NSIC) or the concerned Ministry or Department as defined under Rule 157 of General Financial Rules (GFR), 2005. Further exemption will also be provided as per the "Public Procurement Policy for Micro & Small Enterprises (MSEs) Order 2012"

A copy of valid certificate/ proof of registration must be enclosed along with the Technical bid for availing exemption.

3. The Bidder/ Tenderer must submit an undertaking on its letter head that they have not been blacklisted by any Government Department (Central/ State/ Autonomous/PSU) in India. Self-declaration is required as per Annexure C.
4. Tender shall be duly, properly and exhaustively filled in. All pages of the tender should be **signed with stamped by the Authorized Signatory of Tenderer with firm stamp on all the pages of this tender.**
5. Any cutting/over writing etc. in the tender must be signed by the person who is signing the tender. The rates and units shall not be overwritten. **The financial figures in commercial bid shall always be both in figures and words. In case of any discrepancy in figures and words, the amount written in words shall be considered.**
6. The Tenderer shall submit the copy of PAN, VAT/TIN / Service Tax Registration Certificate along with the Technical Bid of the tender document.

7. The tender shall be placed in a properly sealed bigger envelope addressed to:

**General Manager-SG (TISDC),
National Small Industries Corporation Limited,
(A Government of India Enterprise),
NSIC Bhawan, Okhla Industrial Estate Phase – III,
New Delhi– 110020**

and the said **bigger envelope shall contain two separate sealed envelopes containing Technical & Financial bids.**

8. The bigger envelope shall be super-scribed as “**Design, Development, Testing, Hosting & Maintenance of B2B Portal of NSIC**”. The two sealed envelopes inside the bigger envelope must be super-scribed as:

A. **Envelope No-1:** *The said envelope is for technical bid & shall be super-scribed as “Design, Development, Testing, Hosting & Maintenance of B2B Portal of NSIC – TECHNICAL BID”.*

B. **Envelope No-2:** *The said envelope is for financial bid & shall be super-scribed as “Design, Development, Testing, Hosting & Maintenance of B2B Portal of NSIC – FINANCIAL BID”.*

9. The Technical Proposal should be submitted in One Hard Copy and One Soft Copy (in CD/DVD/Pen Drive). In case of discrepancy, the hard copy submitted will be considered as final.
10. Technical bid will be opened on **09-12-2016 15:00hrs** in the office of **General Manager-SG (TISDC)**. A representative of the Tenderer may be present at the time of opening of the tender. The date for opening of second envelope containing financial bid will be intimated to the qualified bidders separately.
11. **NSIC reserves the right to accept or reject any or all of the quotations received in response to the above referred invitation, without assigning any reason.**

We confirm with our acceptance to the Instruction to the tenderers at S.No-1 to 11 as stated above.

Signature of the Bidder with stamp

Terms of Reference

For

**Design, Development,
Testing, Hosting &
Maintenance of B2B Portal of
NSIC**

1. INTRODUCTION

National Small Industries Corporation Limited (NSIC) is a PSU established by the Government of India in 1955 to promote and develop micro, small and medium enterprises (MSMEs) in the country.

NSIC has proved its strength within the country and abroad by promoting MSMEs through modernization, upgradation of technology, quality consciousness, strengthening linkages with large medium enterprises and enhancing exports - projects and products of MSMEs.

NSIC operates through countrywide network of its 166 offices including 07 Technical Centres and 04 Training cum Incubation Centres in the Country which are well connected with the internet connection, most of them having leased lines. To manage operations in African countries, NSIC operates from its office in Johannesburg, South Africa. In addition, NSIC has set up Training cum Incubation Centres under PPP mode & with a large professional manpower, NSIC provides a package of services as per the needs of MSME sector.

In the new globalized economic scenario, it is becoming increasingly important that the enterprises adopt and leverage Internet as a tool to increase productivity and enhance competitiveness. Worldwide, the electronic B2B Web portals are primarily concerned with showcasing products, supply chain management and play a vital role in connecting manufacturers, wholesalers and distributors.

NSIC has been promoting MSMEs globally through its B2B Portal **www.msmemart.com** for last one decade which is primarily a comprehensive B2B Marketplace for Micro, Small and Medium Enterprises (MSMEs). It aims for facilitating B2B partner-matchmaking electronically, assists in establishing various types of sustainable B2B partnerships like Joint ventures, bulk buying and selling, Franchising and Sub-contracting, It also promotes Capacity Building by participation in Tenders, Trade leads and facilitates creation of Brands.

MSMEs are taken on board in the Web portal as members and allow showcasing their products and services globally. Currently the Web Portal offers services through membership. More than 50,000 registered members have serviced by NSIC through this online B2B activities till date.

The main features of the existing portal are:

- Product specific database searches
- Sector specific domestic Tender notices with alert factors
- Country specific global tender notices from World bank, United Nation Organization, ILO etc.
- Business Trade Leads (buy/Sell) from various countries
- My Work Place (Self Web development tool)
- News & Views
- Expert chat
- Global Trade Shows Information
- Trusted Seal for NSIC Members (Gold, Trust Member Certification)
- Mirroring facility
- Contents available in 10 International Languages,
- Centralized Mail System for each member (every member to get individual mail boxes) – To get buy / sell leads in the Mailbox,
- Payment Gateway through major credit cards for membership subscription,
- Back office Facility for Individual members,
- Hit counters for Web portal and individual members.

2. OBJECTIVES & SCOPE OF WORK

1. To engage Technology Implementing Agency / Company for Design, Development, Testing, Hosting & Maintenance of B2B Portal of NSIC.
2. To Study the features and functions of current B2B portal of NSIC i.e. www.msmemart.com, not limited to statistical research.
3. Review of functions of similar B2B portal other B2B e-commerce websites and carry out comparative analysis with respect to NSIC B2B Portal.
4. Undertake detailed gap analysis, making System Requirement Specifications (SRS).
5. To develop various Manuals not excluding Security, User Guide etc. which are relevant to the Portal.
6. Assist in finalizing agreements with third party Payment gateway service providers and suggest other models of online payments.
7. Assist in finalizing agreement with other third party service providers for services like trade leads, international & domestic tenders, Raw material prices, events & exhibitions information and other similar services.
8. Integration of payment gateway and any other third party services / modules to the portal as and when required by NSIC.
9. Develop a Plan and relevant Manuals for Staff training, change management and capacity building within NSIC on the proposed system.
10. Migration of data and functional modules from existing B2B portal to the newly developed.
11. New Design of website as per the scope of work mentioned in the tender document and as per the current trend in the e-commerce sector, also taking care of the future requirement.
12. Testing of the new portal using test cases.
13. Security audit of the portal before hosting on the server.
14. Providing Server management, Reporting, Online MIS, Admin Panels for registration & maintenance etc.
15. Providing support and maintenance activities for a period of 2 years from the date of go-live of the portal.

16. Bug-Fixes Warranty for a period of 6 months from the date of Go-Live at no additional cost.
17. To make the Portal popular Nationally and Internationally by developing a marketing strategy including **Search Engine Optimization** and other optimization processes.
18. To Scale-up the system architecture of the existing portal to cope up with a high volume of business activities on the portal, keeping in view also the future growth of the usage by MSMEs.
19. Depute a fulltime manpower in NSIC Head Office Delhi (as per qualification mentioned at **clause 5D(d)**) for coordination during development phase and support after launch of the revamped portal.
20. Providing the complete source code of the portal to NSIC. The ownership rights of the source code will remain with NSIC.
21. Developing portal as per Guidelines for Indian Government Website (GIGW) available on <http://guidelines.gov.in/>
22. Integrating the 3rd party services as a part of the list of new features / functionalities to be provided on the revamped website in addition to the features available in the present B2B portal:
 - Sub-contracting Exchange
 - B2B module for spare capacity utilization
 - Buying / Selling of Scrap
 - Buying / Selling of Old Machineries
 - Online aggregation of Raw Material Demand
 - Market Master Services Integration
 - Reverse Auction Facility
 - Online Booking for International Exhibition / Trade Shows
 - Online Participation of B2B members in different schemes of NSIC
 - International / Domestic Catalogue Show
 - Online Exhibition Registration
 - Online Success Stories Aggregation and displaying the same on portal.
 - Global Business Matching Service
 - Admin Panel for updating the portal and contents.

3. Technology and Platform to be used

The Portal to be developed should be made using the latest technology **.NET Technology and Sql Server as Back End.**

4. Expected Outcome & Deliverables with Time Schedule

The total duration for carrying out the phase wise scope of work would be 36 weeks from the date of release of work order as briefed in below.

Phase - I		
S.N	Activity / Objective	Timeframe
1	Study the existing B2B portal of NSIC, other national / international B2B portals. Study and submit Gap Analysis report. Preparing System Requirement Specification (SRS) for new B2B Web Portal including new functionalities as proposed by NSIC.	2 Weeks from the date of Work Order
2	Getting approval of Design & SRS for the new portal from NSIC	3 Weeks from the date of Work Order
3	Design, Development, Testing, Hosting & Maintenance of B2B Portal of NSIC, Major improvements on technology & functions of the portal to be carried out as per the scope of work mentioned in Objective & Scope of Work. Integrating new features on the site <ul style="list-style-type: none"> • Sub-contracting Exchange <ul style="list-style-type: none"> ○ B2B module for spare capacity utilization • Buying / Selling of Old Machineries • Online aggregation of Raw Material Demand • Online Exhibition Registration • Online Negotiation between buyer & seller • Admin Panel for Updating / adding and moderation including MIS 	10 Weeks from the date of Work Order
4	Migration of data & functional modules from existing portal	11 th Week
5	Pilot Testing Activities	11 th Week
6	Security Audit of the Portal through cert-in empaneled agency.	11 th Week
7	Training of Staff & Preparation of Manuals	Periodical
8	Search Engine Optimization	Periodical
9	Bug-Fixes Warranty	6 months from the date of Go-Live
10	Maintenance for 2 years from the date of go-live.	2 years from the date of Go-Live
11	Server Management	Periodical
12	Launching of the new B2B Portal	12 th Week

Phase - II		
S.N	Activity	Timeframe
13	Incorporating new features on the site <ul style="list-style-type: none"> • Market Master Services Integration • Reverse Auction Facility • Online Booking for International Exhibition / Trade Shows • Online Participation of B2B members in different schemes of NSIC • International / Domestic Catalogue Show • Extended Admin Panel for Updating / adding new feature on the portal including MIS. 	20 Weeks from the date of Work Order
14	Pilot Testing Activities	21 st Week
15	Security Audit of the Portal through cert-in empaneled agency.	21 st Week
16	Training of Staff & Preparation of Manuals	Periodical
17	Search Engine Optimization	Periodical
18	Bug-Fixes Warranty	6 months from the date of Go-Live
19	Maintenance for 2 years from the date of go-live.	2 years from the date of Go-Live
20	Server Management	Periodical
21	Launching of Enhanced B2B Portal	21st Week
Phase - III		
S.N	Activity	Timeframe
22	Incorporating new features on the site <ul style="list-style-type: none"> • Online Success Stories Aggregation and displaying the same on portal. • Global Business Matching Service • New Product Notification • Online News Letter • Any other feature agreed at the time of finalization of SRS. • Extended Admin Panel for Updating / adding new feature on the portal including MIS. 	31 Weeks from the date of Work Order
23	Pilot Testing Activities	32 nd Week
24	Security Audit of the Portal through cert-in empaneled agency.	34 th Week
25	Hosting & Final Launch of Enhanced B2B Portal	36th Week
26	Training of Staff & Preparation of Manuals	Periodical
27	Search Engine Optimization	Periodical
28	Bug-Fixes Warranty	6 months from the date of Go-Live
29	Maintenance for 2 years from the date of go-live.	2 years from the date of Go-Live

30	Server Management	Periodical
31	Addition of new features as and when required as per agreed manpower rates at the time of placing of work order.	Periodical
32	Complete Source Code of the Portal after each updates	Periodical
33	Knowledge Transfer on Completion of engagement	-

5. Pre-Qualification Requirements

Prequalifying Criteria

The clause mentioned below from A to E are PREREQUISITE CONDITIONS and the bids of Consultancy Firms will be evaluated against the evaluation criteria as defined below.

A. General

- a. Bidder should have an expertise of developing B2B portal and should have executed atleast three similar projects in last 5 years for three different clients having turnover of more than 50 Crores each. The B2B portals developed should be running live and having a membership base of atleast 5000 live members.
- b. Documentary evidences for the past projects should be provided as per **Annexure - D**.
- c. The bidder should provide work order copy of three similar projects done in last five years with client's turnover having more than Rs. 50 crores. Proof of client's turnover should be provided along with other documentary evidences for the project executed.

B. Organizational Parameters

- a. The bidder submitting the offers should be Registered Company/ MSME Firm / Limited Liability Partnership in India (Attach Proof) i.e. Certificate of Incorporation / Registration.
- b. The bidder should NOT have been blacklisted by any Govt. Organization/ Department. A self-declaration in this regard should be submitted by the bidder as per **Annexure – 'C'**.
- c. The bidder should have a local Technical Support office in Delhi / NCR having expert manpower. Documentary evidence (such as water tax / electricity bill / municipality tax) in regard to the same should be provided in the technical bid.

C. Familiarization with respect to Indian Laws

- a. The bidder should have complete understanding of Indian statutory laws, cyber law, IT Act, governance, taxes / duties, Government budget updates, import / export updates & implementation for Clients of similar stature. A self-declaration in this regard should be submitted by the bidder.

D. Human Capital Strength

- a. Experienced and qualified professionals should be permanently employed on bidder payroll as given below:
 - a) The bidder should have at-least 20 experienced and qualified professionals permanently employed on bidders payroll. A self-declaration in this regard should be submitted by the bidder.
 - b) One senior Web/Software Developer having experience in the field of e-commerce portal development with 10 years of experience in broad IT ecosystem and domain knowledge regarding working of B2B portals. Education Qualification: He/she should preferably be post graduate in IT. Working Knowledge of .NET Technology, SQL Server.
 - c) Two middle level Web/Software Developers with 07 years of IT experience and domain knowledge regarding working of B2B portals, one of them should be Business Analyst, System Integrator (DBA). Knowledge of .NET Technology, SQL Server for Web/Software Developers and knowledge of SQL Server for DBA. He/ she should be able to write Stored Procedures, views etc.
 - d) Five junior level Web/Software Developers with 05 years of IT experience in software implementation and domain knowledge regarding working of B2B portals. Working Knowledge of .NET Technology, SQL Server.
 - e) The firm should have certified professional resource for doing Search Engine Optimization & Testing of Portal.

E. Financial Prospective

- a. Provide last three years audited Annual Accounts/Balance sheet indicating the turnover of the bidder.
- b. The bidder should have turnover of atleast 1 Cr from Software Development Activities in each of last 3 years. CA Certificate / Audited Balance Sheet should be provided along with the technical bid to support the same.

6. Evaluation Process

The evaluation will be carried out through a two stage process. Sealed proposals (i.e. Technical Proposal and Financial Proposal) may be submitted in two separate envelopes (marked as "Technical Proposal" or "Financial Proposal").

The Evaluation Criteria is as follows:

Sl. No.	Criteria	Clause	Weightage
1.	General	Clause 5A	60%
	Organizational Parameter	Clause 5B	
	Familiarization with respect to Indian Laws	Clause 5C	
2.	Human capital strength	Clause 5D	30%
3.	Financial Perspective	Clause 5E	10%
Total			100%

The breakup of weightage is as detailed below:-

S.N	Criteria	Clause	Weightage	Total Weightage per parameter (max)
1.	General	Clause 5A	10 x 3 = 30	60
	Organizational Parameter	Clause 5B(a)	5	
	Organizational Parameter	Clause 5B(b)	5	
	Organizational Parameter	Clause 5B(c)	10	
	Familiarization with respect to Indian Laws cyber law, IT Act, ecommerce, etc.	Clause 5C(a)	10	
2.	Human capital strength	Clause 5D(a)	1 x 5 = 5	30
		Clause 5D(b)	1 x 5 = 5	
		Clause 5D(c)	2 x 4 = 8	
		Clause 5D(d)	5 x 2 = 10	
		Clause 5D(e)	1 x 2 = 2	
3.	Financial Perspective	Last three years audited Annual Accounts/ Balance sheet indicating the turnover	3 x 2 = 6	10
		Similar project with client turnover more than 50 crores	4	
Total				100

7. Selection Procedure

For selection of the final bidder, the following procedure shall be adopted:

All the proposals received by NSIC would be scrutinized with reference to the Technical Pre-Qualification Requirement (PQR) against the evaluation criteria. Firms meeting the Technical PQR shall only be considered for financial evaluation. These bidders shall be called as 'Eligible' firms. The firms may please note that mere meeting of the Technical PQR does not entitle any firm the right for award of contract.

The final evaluation will be based on the Financial Bids. To qualify for the Financial evaluation the Bidder need to qualify in the Technical Bid by securing minimum of 90% against each of the parameters as mentioned above in the breakup of weightage on page no. 15 i.e. To qualify the bidder must secure 54 out of 60 against criteria 1, 27 out of 30 against criteria 2 and 9 out of 10 in criteria 3, a total of 90%.

Bidders may be asked for a detailed presentation before the selection committee.

8. PAYMENT TERM

The payment shall be released on successful completion of following tasks as under:-

S.No.	Deliverable	Payment Percentage
1	Submission of Gap Analysis Report & SRS & Approval of SRS by NSIC	20%
2	Design, Development, Testing, Hosting & Maintenance of B2B Portal of NSIC, Major improvements on technology & functions of the portal to be carried out as per the scope of work along with Migration of data & functional modules from existing portal	
	Go-Live of Phase I	15%
	Go-Live of Phase II	15%
	Go-Live of Phase III	20%

3	Maintenance for 2 years from the date of go-live. (Payable Quarterly @ 2.50% per quarter)	20%
	Total	100%

9. TIMEFRAME

The assignment is for 36 weeks (approx 9 months) and 2 Years of maintenance support from the date of launching of the portal including six month of free of cost Bug-Fixes Warranty.

10. Force Majeure

The Term "Force Majeure" shall include, without limitation, acts of nature, fire, explosion, storm, or other similar occurrence; order or acts of military or civil authority; national emergencies, insurrections, riots, wars, strikes, work stoppages, or other labor disputes, supplier failures, shortages, breach, delays or raw water resource not being available/ getting defunct / altered/ non usable.

11. Security Deposit

For the Selected bidder, the EMD shall be converted into interest free security deposit. The total amount of security deposit shall be Rs. One lac to be payable by the shortlisted bidder at the time of awarding the work order for Study which will be adjusted in final payment.

In case of EMD exemption as mentioned above, the successful bidder must make a security deposit of Rs. 1,00,000/- within 07 days from the receipt of the work order. A service agreement will be duly signed by the selected bidder after submission of security deposit.

12. Liquidated Damages

Liquidated damage of (1/2) half percent per week of delay subject to a maximum of 5% of the order value will be levied for delay in execution of the contract. If the assignment is not completed in all respects or left in complete in between the

study, the amount of the security deposit will be forfeited and no request for further extension shall be granted.

13. Pre-bid Queries

Pre-bid queries shall be entertained in the pre-bid meeting. Bidders are requested to submit their pre-bid queries latest by **28-11-2016 11:00hrs** in the format provided at **Annexure 'E'**. The pre-bid queries are required to be sent to the e-mail id dmit@nsic.co.in. The hard copies of the same may be submitted at the following address:

**General Manager-SG (TISDC)
National Small Industries Corporation Limited
(A Government of India Enterprise)
NSIC Bhawan, Okhla Industrial Estate,
New Delhi- 110 020**

14. Confidentiality

All the material sent to the bidder shall be treated as confidential and should not be disclosed in any matter to any unauthorized person under any circumstances. The bidder are to furnish a Non-Disclosure Agreement (NDA) as per attached format at Annexure "G".

15. Addition of New Features to the Portal

Any major additional features required on the portal after the expiry of bug-fixes warranty will be mutually discussed between NSIC & the selected bidder. Based on this the effort estimate will be submitted by the selected bidder, the charges for the same will be paid as per the per hour rates quoted in the financial bid at the time of submission of this tender.

16. Bug-Fixes Warranty

The selected bidder will provide 6 months free of cost bug fixes from the date of Go-Live of the portal.

17. Maintenance

The maintenance charges quoted for the portal are for 2 years from the date of Go-Live. It includes charges towards:

- Routine Backup (daily) of the application and database
- Monitoring of Server against any virus threat, crashes, etc.
- Restoring of the portal in case of any server / application crash.
- Ensuring 99.5% uptime of the portal. Providing regular reports in respect to the same.

18. All-inclusive Prices

The price quoted should be inclusive of charges towards Design, Development, Testing, Hosting & Maintenance of B2B Portal of NSIC including all applicable taxes.

Tender submitted by tenderers shall remain valid for acceptance for minimum period of 180 days from the date of opening of the tenders.

Annexure – `A`

TECHNICAL BID

FORMAT & REQUIREMENTS

1. Tender Ref. No: **NSIC/HO/TISDC/13**
2. Name of Bidder:
3. Complete office address of Bidder
-
4. Contact details of authorized person of Bidder who has signed the tender.
 - a. Name.....
 - b. Designation.....
 - c. Phone (Office).....
 - d. Phone (Mobile).....
 - e. E mail.....
5. Due date & Time of submission of bid:
6. EMD and Tender Fee payment details (DD number & bank detail)
7. Documents to be enclosed with the Technical bid are as under :
 - a. Duly signed & stamped Tender documents (All pages) as a mark of your acceptance.
 - b. Supporting information with respect to clause A to E of Pre-Qualification Criteria
 - c. Copy of PAN, VAT/TIN/Service Tax Registration duly Signed & Stamp.
 - d. Undertaking on letter head as per Annexure "C".
 - e. Bidder's Authorization Certificate as per Annexure 'F'

Signature of the Bidder with stamp

Name :.....

Designation :.....

Date :

Annexure – `B`

FINANCIAL BID

FORMAT & REQUIREMENTS

1. Tender Ref. No.: **NSIC/HO/TISDC/13**
2. Name of the Bidder:
3. The offer with rates for the schedule of requirements of items, as elaborated under, to be submitted. Adhering to the format given below is a Pre-requisite for considering your quotations:

S.N	Description	Amount (in Rs.)
1	Charges for Design, Development, Testing, Hosting & Maintenance of B2B Portal of NSIC along with Maintenance Support for 2 Years (For All Phases)	
2	Taxes	
3	Total (Including Taxes)	

In words (Rs.....)

Charges for Additional Work after Go-Live (This will not be included in the total bid price)

S.N	Description	Charges / Hour (in Rs.)
1	Additional Development Charges	

I/we hereby confirm that to the best of our knowledge and belief:

1. The rate quoted will be reasonable and valid for the period of one year from the date of opening of financial bid. The period can be extended with mutual agreement.
2. Tendered rates are at par with the prevailing market rates and not more than the price usually charged for same nature/class or description from any other, either foreign or as well as Government purchaser.
3. In respect of indigenous items/services for which there is a controlled price fixed by law, the price quoted are not higher than the controlled

price.

4. Services/Products/Goods supplied, will be of requisite specification and quality.

Note:

1. The Bidder is advised to quote rate in absolute Indian Rupees.
2. The rate quoted will be reasonable and valid for period of contract from the date of opening of financial bid. The period can be extended with mutual agreement.
3. No condition will be entertained and conditional tender will be liable to be rejected.

Signature of the Bidder with stamp

Name :.....

Designation :.....

Date :

Annexure – C`

DECLARATION

(To be submitted on the letter head of the bidder)

To,

**General Manager-SG (TISDC)
National Small Industries Corporation Limited
(A Government of India Enterprise)
NSIC Bhawan, Okhla Industrial Estate,
New Delhi– 110 020**

Sir,

With reference to the Tender No. NSIC/HO/TISDC/13,
We.....

hereby confirm that we have not been blacklisted by any Government Department
(Central/State/Autonomous/PSU) in India.

Signature of the Bidder with stamp

Name :.....

Designation :.....

Date :

Annexure – `D`

Details Of Projects Executed in Last 5 Years

(Refer Clause 5(A))

S.No	Name, Address, Contact Number & e-mail of Client	Size and Scale of the Project	Size of the Team that executed project	Methodology / Frameworks / Tools used	Technology used in the Project	Turnover of the Client (Attach Documentary Proof *)	Brief Description of Project	Date of Award	Date of Completion	Value (in. Rs. L)

* CA Certificate / Audited Balance Sheet / Online verifiable resource.

Signature of the Bidder with stamp

Name :

Designation :

Date :

Annexure – E

Format for Pre-Bid Queries

S.N	Page No.	Clause No.	Query / Suggestion

Signature of the Bidder with stamp

Name :

Designation :

Date :

Annexure – F`

Bidder's Authorization Certificate
(To be submitted on the letter head of the bidder)

To:
General Manager-SG (TISDC)
National Small Industries Corporation Limited,
NSIC Bhawan,
Okhla Industrial
Estate, New Delhi-
110020

<Bidder's

Name> _____

<Designation> _____ is hereby
authorized to sign relevant documents on behalf of the company in dealing with
Tender of reference dated _____. He is also
authorized to attend meetings & submit technical & commercial information as
may be required by you in the course of processing above said tender.

Yours Sincerely,

Signature of the Bidder with stamp

Name :

Designation :

Date :

Annexure – `G`

Non-Disclosure Agreement (NDA)

Third Party Non-Disclosure Agreement

I, _____, on behalf of the _____ (Name of Company)/Firm, acknowledge that the information received or generated, directly or indirectly, while working with NSIC on contract is confidential and that the nature of the business of the NSIC is such that the following conditions are reasonable, and therefore:

I warrant and agree as follows:

I, or any other personnel employed or engaged by our company/ firm, agree not to disclose, directly or indirectly, any information related to the NSIC. Without restricting the generality of the foregoing, it is agreed that we will not disclose such information consisting but not necessarily limited to:

- Technical information: Methods, drawings, processes, formulae, compositions, systems, techniques, inventions, computer programs/data/configuration and research projects.
- Business information: Customer lists, project schedules, pricing data, estimates, financial or marketing data.

On conclusion of contract, I, or any other personnel employed or engaged by our company shall return to NSIC all documents and property of NSIC, including but not necessarily limited to: drawings, blueprints, reports, manuals, computer programs/data/configuration, and all other materials and all copies thereof relating in any way to NSIC business, or in any way obtained by me during the course of contract. I further agree that I, or any others employed or engaged by our company/ firm shall not retain copies, notes or abstracts of the foregoing.

This obligation of confidence shall continue after the conclusion of the contract also. I acknowledge that the aforesaid restrictions are necessary and fundamental to the business of the NSIC, and are reasonable given the nature of the business carried on by the NSIC. I agree that this agreement shall be governed by and construed in accordance with the laws of India.

I enter into this agreement totally voluntarily, with full knowledge of its meaning, and without duress.

Dated at _____, this _____ day of, 20_____.

Signature of the Bidder with stamp

Name :

Designation :

Date :

Annexure – H

Checklist

Sl. No.	Particulars	(Please tick against the Supporting documents furnished)
A	Qualification Document	
1	Bid Submission Form	<input type="checkbox"/>
2	Bidder's Authorization Certificate	<input type="checkbox"/>
3	Self-Declaration	<input type="checkbox"/>
4	Non-Disclosure Agreement (NDA)	<input type="checkbox"/>
5	PAN/TIN / Service Tax Copy	<input type="checkbox"/>
6	Details of Earnest Money Deposit	<input type="checkbox"/>
7	The bidder should not have been blacklisted by any Govt. Organization/ Department.	<input type="checkbox"/>
8	Financial Bid Submitted	<input type="checkbox"/>
B	Bidder's Organization & Experience Proof	
1	General Parameter of PQR	<input type="checkbox"/>
2	Organizational Parameter	<input type="checkbox"/>
3	Familiarization with respect to Indian Laws	<input type="checkbox"/>
4	Human capital strength	<input type="checkbox"/>
5	Financial Perspective	<input type="checkbox"/>
C	Annexures	
1	Annexure 'A'	<input type="checkbox"/>
2	Annexure 'B'	<input type="checkbox"/>
3	Annexure 'C'	<input type="checkbox"/>
4	Annexure 'D'	<input type="checkbox"/>
5	Annexure 'E'	<input type="checkbox"/>
6	Annexure 'F'	<input type="checkbox"/>
7	Annexure 'G'	<input type="checkbox"/>
8	Annexure 'H'	<input type="checkbox"/>

End of the Document